



### Deliver actionable data to drive healthier outcomes

Gaps in care result when members don't get the health care they need: for example, a patient may not be taking a prescribed medication or may not be getting the follow-up care to monitor their progress. As a result, it can have negative impacts on member health, quality measures and costs.

In many cases, providers and members lack the information they need to understand and take action on these problems.

With Hx Gaps in Care, you can put actionable data in the hands of members and providers to drive positive impacts on population health, member awareness and outcomes, while maximizing reimbursements and incentive payments.

*46% of discharged patients don't receive recommended care, significantly increasing the risk for health complications and readmissions.*

Benefits include:



#### Quality outcomes

Actionable alerts on new, due soon, past due and closed care events enable timely interventions and improve HEDIS, Star and other quality measures.



#### Minimize claims

By identifying non-compliance issues and closing care gaps sooner, you can reduce the risk of higher-cost and catastrophic claims later.



#### Member engagement

Empower patients to take the proactive steps they need to manage and improve their health.



#### Significant savings

Automated notifications can reduce or even eliminate the need for costly direct mail and phone outreach to members from care managers.



Convenient, affordable access to quality care



**Reduced administrative costs**  
Promptly address patient needs while minimizing operational expenses at the point of care.



**Population health management**  
Proactively identify high-risk patients, prevent gaps in care and address non-compliance issues.



**Value-based care**  
Execute on value-based care contracts and capitalize on pay-for-performance incentive opportunities by identifying and closing gaps in care and improving HEDIS, Star and other quality measures.



**Available add-ons**  
Choose between our Hx Gaps in Care solution – which integrates with your existing care management solution to deliver actionable data to member, provider and administrator portals – or our Hx Gaps in Care Plus solution for third-party administrators requiring a complete analytics and gaps in care solution.

*An estimated \$26 billion in revenue goes uncollected by health plans and providers because of a failure to report on and address the closure of gaps in care.*

## Improve quality measures by closing care gaps

Additional Benefits:



**For Health Plans**  
Empower health plan members to easily connect with the healthcare system. Drive improvements in HEDIS, Star and other quality measures by targeting at-risk members and communicating with patients and providers.



**For Third-Party Administrators**  
Offer a complete solution for connecting members with health plans, while targeting at-risk patients, closing care gaps and enhancing quality measures.



**For Members**  
Provide a unified portal experience to help patients and their advocates proactively manage their health.

With Hx Gaps in Care, providers and members gain access to the actionable data they need to close gaps in care, improve outcomes and drive healthier bottom lines. Contact us today at **877-492-3633** or **info@healthx.com** to learn more about how Healthx delivers engaging solutions to help guide the healthcare journey.